

QUALITY & FOOD SAFETY POLICY

The purpose of AFGRI Animal Feeds is to be a world class supplier of technologically advanced and safe animal feeds and value added services, through skilled staff, contributing to improved customer performance. AFGRI Animal Feeds' management is therefore committed to:

- The effective implementation of the quality and food safety management system and
- Meeting customer requirements
- Meeting AFMA and PFI codes of conduct
- *Meeting ZA export requirements*
- *Meeting ISO 9001:2015 requirements*

In order for AFGRI Animal Feeds to demonstrate this commitment, specific-, measurable-, achievable-, realistic- and time-based objectives shall be identified. The objectives shall embody the following:

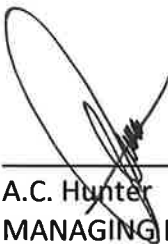
- Product quality and food safety
- Customer satisfaction
- Process effectiveness and efficiency
- Supplier and raw material quality assurance
- Compliance to legislation and regulations (Refer to the Legal Register on AIMS)
- Staff competency and continuous development
- System reviews ie. Internal and external audits

Each department and factory shall define their specific objectives and monitor them on a continuous basis. Objectives and results shall be reviewed, assessed and updated during management-, board- and annual review meetings.

Management shall provide resources in the form of time and finances, where required, in order to achieve these objectives. The achievement of these objectives shall promote continuous improvement of processes and products.

Furthermore, AFGRI Animal Feeds is committed to the Consumer Goods and Services Ombud Code; management will therefore endeavour to attend, investigate and provide feedback on all customer complaints received.

This policy shall be understood throughout all levels of the company and the document shall be displayed on notice boards in common areas at every site. The significance of the policy shall be communicated during induction.



A.C. Hunter
MANAGING DIRECTOR

8 June 2018
Date